

22 March 2011

Mr James Costello  
Director  
Australian Enviro Services  
42 Barons Crescent  
Hunters Hill NSW 2110

Dear James

**Googong Water Treatment Plant and Googong Rangers Station Contamination Containment projects**

I am writing to provide you with feedback on your performance for the Googong Water Treatment Plant and Googong Rangers Station Contamination Containment projects. As you are aware these projects, particularly at the Rangers station contamination containment project, have been difficult, and ActewAGL's expectations regarding the scale of the rectification works have been drastically exceeded.

I have been very pleased with the professional and flexible approach you have taken with these projects. With both programs and budgets constantly moving it has been difficult to monitor and control progress. However, the regular communication and advice you have provided to ActewAGL has made that task much easier.

I understand it has also been difficult for you to manage your resources around a project where programs are shifting and I am appreciative of the responsiveness you have shown in adapting to situations as they evolve.

It has been a direct result of your efforts and "best for project" approach that both of these projects will come to a positive conclusion. I am happy to recommend your organisation for future contamination work.

Kind regards



Michael Bursle  
Project Manager